Introduction   The cloud has enabled companies to make their business processes more accessible and

efficient while also providing employees with a virtual workspace. Lumière is a research

consultancy firm that made a move to cloud technology to provide customized business

solutions(Ray, 2016). At Lumière, they enjoyed a host of benefits as a result of the adoption of

cloud apps. Chief among them was cost-effectiveness: cloud applications bring long-term

savings through their reduced operational and maintenance costs. They have also unlocked

scalability and flexibility – with dynamic upgrades to hardware and network infrastructure made

available when needed. Moreover, this abundance of business-ready applications provides the

opportunity for rapid expansion even at a fraction of the cost, allowing companies to reach

incredible heights with ease. This all underscores the clear utility of cloud apps for large

organizations now and in the future. It improved the efficiency of their business processes and

increased the level of transparency and accountability within the organization.

Body paragraphs   Cloud-based knowledge-storage and retrieval application KShare helped by providing

the necessary back endfor project knowledge management. Overall, cloud adoption enabled

Lumière to create an intellectual asset, increase collaboration, optimize work processes, and

build a repository of their outputs. To ensure continuous improvement, external coaching was

hired to help evaluate the effectiveness of the new practices. Moving forward, Lumière should

continue to explore and leverage other cloud technologies as they expand business operations to

stay competitive in theirindustry.

Lumière has been successful in its implementation of cloud technology and is reaping the

many benefits it provides. Cloud technology allowed Lumière to consolidate their resources and

data into a centralized system that enabled much faster access to critical information. This meant

employees had the most up-to-date information available at all times, eliminating any dela

discrepancies in reporting. Furthermore, with cloud technology, Lumière was able to move away from paper-based processes and adopt a digital approach to document management, reducing the amount of physical storage space required and improving the accuracy of information.

Lumière's cloud adoption has improved the quality of work and enabled them to offer better customer experiences. As a result, they have seen a positive increase in their customer satisfaction rate as well as growth in repeat business. Lumière has seen positive outcomes from the adoption of cloud technology. They have reported 150+ projects per year, and 80% of these are repeat business. Additionally, customer satisfaction has also improved as a result. Lumière's virtual workspace on the cloud allows their employees to be able to work remotely and still have access to all of their necessary resources, as well as be able to manage their personal and professional life in one place. This integration gives employees the flexibility to work from anywhere with an internet connection while still having access to everything they need to work productively. This ensures that employees can stay productive and connected to the company, no matter where they are in the world. Furthermore, with secure access control and data protection options, Lumière's virtual workspace provides a safe environment for their employees to collaborate and get things done. For Lumière to continuously thrive while transitioning to the cloud, they must prioritize investing in research and development of software that meets their precise needs. At the same time, it is essential for them to closely monitor cost and safety concerns. Doing so will be integral to accomplishing a successful transition into the cloud environment. The story of Lumière's journey into the cloud has emphasized the importance of cloud technologies in modern businesses. Adopting cloud technology allows enterprises to benefit from cost effectiveness, ease of implementation and maintenance, scalability, flexibility, and a wider choice of business-ready solutions. In addition, it helps organizations improve

efficiency, increase collaboration and create an intellectual asset. Therefore, Lumière should continue exploring and leveraging other cloud technologies as they expand business operations to remain competitive.

Recommendations

Lumière has seen how cloud technology can improve their business processes, enhance their knowledge management, and provide better project management. Cloud technology has enabled Lumière to deliver quality work within agreed timelines while also achieving customer satisfaction with 150+ projects a year and 80% repeat business.

The company should continue to monitor and analyze the results of its cloud-driven processes as well as explore opportunities to use other cloud services from Microsoft or other providers. They should also have an external coach review their business processes regularly to maintain efficiency, utilize Learning Monday sessions as a platform for brainstorming and knowledge-building, and maintain a need-to-know policy for access to their knowledge repository to protect their intellectual property and ensure transparency. Lastly, Lumière should encourage team members to understand their roles in business processes and to take responsibility for them. This recommendation is important to ensure that team members are aware of their responsibilities and that the processes within the business are functioning smoothly. By understanding their roles in the process, team members can help identify any issues or weaknesses that can be corrected to improve efficiency and effectiveness. Furthermore, by taking responsibility for their individual roles, team members can feel more empowered and motivated to contribute to the business as a whole. This can lead to greater collaboration and innovation within the organization, helping it to achieve success in its objectives. With these

steps, Lumière can continue to strive towards providing customized business solutions with a better platform for attracting, developing, exciting, and retaining professional talent.

Conclusion

In conclusion, cloud technology has enabled Lumière to make their business processes more accessible and efficient, increase transparency, optimize work processes, and build a repository of their outputs. By making a move to cloud technology, they have seen an increase in customer satisfaction rate as well as growth in the business. To ensure continued success with cloud adoption, Lumière should continue to explore and leverage other cloud technologies as they expand business operations to stay competitive. Furthermore, they should use the above-mentioned recommendations and make sure they continually review their processes with external coaching, utilize Learning Monday sessions for knowledge building, maintain a need-to-know policy for access to their knowledge repository, and encourage team members to understand their roles and take responsibility. With these steps, Lumière can continue to strive towards providing customized business solutions with a better platform for attracting, developing, exciting, and retaining professional talent.

References

Ray, D. (2016). *LUMIÈRE: SUPPORTING A VIRTUAL WORKSPACE ON THE CLOUD*. 11.